

**"IT" is  
in our  
DNA.**



## **Supercharge your IT network**

Whether you're a large enterprise looking to augment your current staff or a smaller organization looking to outsource your IT maintenance, we help achieve your business objectives by lowering the cost and maximizing the performance of your information technology systems.

[www.edgeMED.com](http://www.edgeMED.com)

# Dedicated IT support, before you need it.

24/7 proactive support for optimal performance.



## We **save** you time, money and headaches

Your IT network is the backbone of your organization, but IT is not the focus of your organization... it's ours. At edgeMED, we deliver best-in-class, proactive IT services to healthcare practices and organizations like yours so you can focus on building your business, not managing your computer network.

## Our **total package** of managed services

edgeCARE is our comprehensive managed services offering that provides pro-active network/device monitoring, cloud Antivirus, web content filtering, cloud data backup+recovery and more, and is designed not only to monitor and maintain all of the devices in your network, but to also focus on their security and productivity. We put our 40+ years of industry experience to help you achieve your business objectives by lowering the cost and maximizing the performance of your information technology systems.



Network/device monitoring



Cloud anti-virus



Internet content filtering



Cloud data backup

# Enhance productivity with content filtering.

Remove access to websites that drain time and money.

## Boost productivity

When your staff shop and social network on company time, productivity goes way down. edgeCARE's content filtering solution enables you to increase productivity with advanced, real-time content filtering and the ability to block access to the websites that drain time and money from your organization. edgeCARE content filtering helps you drive productivity by limiting access to social networking and searching and shopping to approve times (if at all). And, because less bandwidth is absorbed for personal use, that means more speed for business tasks.



## Save time and money

Helping boost your office staff's productivity is painless - no new hardware or network changes are required. Stay informed and in control with what's happening on every workstation or tablet at all times.

## Protect against threats

edgeCARE content filtering prevents staff from bringing security risks into the medical office by automatically stopping access to sites known to deliver spyware, malware and other threats.



# Endpoint detection and response.

Easily detect, block and remove security threats from your office devices.

## Time is **valuable**

These days, protecting your devices and network isn't a nicety - it's a necessity. With edgeCARE's Endpoint Detection Response (EDR) solution, you can easily detect, block and remove malicious content and actions from your office workstations, laptops, mobile devices and servers.

Nobody wants the disruptions the patient care and operating a business caused by a computer virus or threat actors. Whether physician in the midst of a clinical encounter using any EHR, or a biller processing medical claims, every minute and bit of information and time is valuable. edgeCARE keeps your devices running smoothly.

## **Enterprise-grade** prevention, detection, and response

edgeCARE EDR automates incident response processes, thus reducing the time to detect and respond to security incidents. When a potential threat is detected, incident response workflows are automatically initiated, such as isolating the affected endpoint, blocking malicious traffic, and alerting our security team.

## **Comprehensive and affordable**

Our endpoint security platform uses machine learning and behavioral analysis to detect and block advanced threats, minimizing the risk of data breaches and other cybersecurity incidents in your healthcare organization — saving you time, money and headache.



# Protect against threats by securing your data.

Secure your data so that it never falls into the wrong hands.

## **Better** business operations

Our automated edgeCARE cloud backup and recovery services will boost your productivity and reduce your time spent managing data loss and manually backing up data to a local, external device.

## **Easy** setup

Set up is fast. And if you have a lot of data to backup initially, we can provide seeding services without tying up available bandwidth.

## **Save** time and money

Helping boost your office staff's productivity is painless - no new hardware or network changes are required. Stay informed and in control with what's happening on every workstation or tablet at all times.

## **Convenient** and secure

We can schedule your backups to happen whenever you want, as frequently as you want. Our flexible solution allows for any of your data to be stored online and/or saved to local storage, eliminating the need for separate local-only backup solutions. Either way, you can quickly recover from disaster or from accidental deletion of any document or folder. Files are secured using 256-bit AES encryption and private encryption key. SSL technology is used during data transmission and your data is protected both on-site and over the Internet in SSAE 16 Type II compliant data centers with redundant storage and biometric security.



# HIPAA-compliant email encryption.

Ensure your confidential communications are safe, secure and in compliance.

## The **intelligent** way to communicate

HIPAA-compliant email from edgeMED provides a comprehensive encryption solution, at both the organization-level and user-level, to help you ensure your confidential communications are safe, secure, and comply with state and federal legislation.

## Anti-spam and virus **blocker**

All edgeMED Exchange accounts include McAfee AntiSpam, the most advanced anti-spam software available, to provide the ultimate in spam protection at no cost. Plus, managed antivirus protection of all Exchange mailboxes is included free of charge.



## **Advanced** for your protection

This advanced software catches 99.999% of all viruses that could potentially infiltrate and harm your mailboxes and Exchange environment.

## **Unlimited** storage

No limits on the amount of email and storage you utilize.

## **Content** filtering

Exchange customers can limit email content to comply with acceptable business use policies, company, state and federal communications regulations.

## **Web** access

Access your email and collaboration anywhere with your phone and professionally sync your email and schedule to your device(s).

# Give us a call. We'll be there.

Don't let IT issues impact your ability to deliver patient care.

## Help is on the way

In today's healthcare environment, the loss of your administrative and clinical software system, and the hardware on which it runs, greatly impacts your ability to deliver patient care.

### Some of our services

- Site consultation
- Inventory assessments
- Hardware maintenance services
- Network infrastructure installation
- Operating system upgrades
- Network infrastructure installation
- Firewall support

### We can help

- Reduce annual hardware maintenance costs by 15-20%
- Increase up-time and enhance staff productivity
- Improve technology support and delivery of patient care



### Experts you can count on

edgeMED provides a holistic hardware service solution. If a failure event should occur, we restore and test your equipment to a pre-failure state. Unlike other IT vendors who simply replace hardware and leave, our field technicians are committed to providing clients with superior client support. Our proven methodology for service and implementation mitigates change risk, eases transition and improves the continuity of patient care and workforce productivity.

# Experience you can trust.

Managed IT Services from edgeMED means reliable computing for your business with optimum performance and proactive support.

We're edgeMED.  
A better kind of health IT provider.



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## Let's chat

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"We've been using edgeMED's IT services since 2002 and they help keep our offices running smoothly. They are always monitoring our network helping to keep us a step ahead in preventing future issues and fixing problems before they arise. We can say with confidence that having edgeMED has been a valuable and reassuring asset."

— Peter K.